CALIFORNIA EMERGENCY MANAGEMENT AGENCY (Cal EMA) DOMESTIC VIOLENCE ASSISTANCE PROGRAM PERFORMANCE ASSESSMENT / SITE VISIT REPORT

. GRANT AWARD NUMBER	R: DV09231057 &	709231057 & DR09011057 DATE OF SIT			
2. GRANT PERIOD: 7/1/09 - 0	6/30/10				
B. RECIPIENT/IMPLEMENT	ING AGENCY:	Wild Iris Won	nen's Services of Bi	shop, Inc.	
. PROJECT DIRECTOR: W	ild Iris Women's S	Services of Bish	op, Inc.		
PERSONS INTERVIEWED I	OURING SITE V	ISIT:			
<u>NAME</u>	<u>TITI</u>	$_{f LE}$	<u>AGENO</u>	<u>CY</u>	
Michelle Pettit	Fiscal Director		Wild Iris		
Lisa Reel	Executive Direct	or	Wild Iris		
Adrianna Farrera	Statistician/ Crisi	is Counselor	Wild Iris		
Susan Baines	Domestic Violen Manager	ce Program	Wild Iris		
Signature of Program Specialist	Date	Signature of S	Section Chief	Date	
Signature of Project Representat	ive Date				

ADMINISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
1. OPERATIONAL DOCUMENTS			
 Review hard copy/verify the ability to access on line: The Cal EMA Recipient Handbook (R.H.) The Approved Grant Award Agreement The RFA/RFP (supersedes the requirement of the R.H.) The Program Guidelines (supersedes the requirement of the R.H.) Is the project familiar with Office of Management and Budget, OMB Circulars which govern your organization? Circulars may be found at www.whitehouse.gov/omb/circulars. 			
Comments:			
2. <u>FIDELTY BOND CERTIFICATE - COMMUNITY BASED ORGANIZ</u> <u>AMERICAN INDIAN ORGANIZATIONS ONLY</u>	ATION	(CBO	<u>) &</u>
• Obtain copy of required Fidelity Bond Certificate? [R.H. Section 2161] Does not apply to state, city, or county units of government.			
 Does the certificate show: Bonding company name Bond number Description of coverage Amount of coverage (50% of allocation) Bond period Grant award number Employee Dishonesty, Form A Forgery Coverage, Form B Is the State of California, California Emergency Management Agency named on the bond as the beneficiary? 			
Comments: The agency had multiple bond certificates, none of which were specigrant/program.	fic to th	e DV	
3. ENVIRONMENTAL IMPACT – CEQA COMPLIANCE (R.H. Section :	<u>2153)</u>		
• Does the project have their CEQA documentation on file?	\boxtimes		
Comments:			
4. PROOF OF AUTHORITY (R.H. Section 1350)			
• Does the project have a written authorization/resolution on file as required by the Grant Award Agreement? *Ask for copy			

Comments:

ADMINISTRATIVE REVIEW		YES	NO	N/A
5. ORGANIZATIONAL CHAR	<u>r</u>			
• Review the organizational charidentified?	t. Are all budgeted positions	\boxtimes		
Comments:				
6. Cal EMA MODIFICATION (<u>Cal EMA 2-223)</u>			
 on the procedure to obtain the website.) A modification is needed for the Budget changes Change in key personned Adding/changing additional changes 	ion 7500] (Instruct the project staff most recent forms from Cal EMA e following: el onal signers			
Change goals/objectiveAddress change	s, or activities			
o Other				
Comments:				
7. PERSONNEL POLICIES • Does the project staff have according to	ess to written personnel policies as	\bowtie		
required? [R. H. Section 2130]	ess to written personner policies as			
• Do policies include:				
<u> -</u>	nel files for all paid and volunteer ications, salaries, benefits, and intions			
 A current Drug Free W 	orkplace policy statement on file			
signed by the employee o Work hours	! [R. H. Section 2132]			
 Compensation rates 				
OvertimeDid the Board approve the ager	ncy's current personnel policy?			
- Did the Board approve the agen	by 5 current personner poncy:		Ш	Ш
Comments:				
	-			
8. <u>FUNCTIONAL TIMESHEET</u>	<u>'S</u>			
position less than 1 FTE? OR 7	timesheets for each grant funded Fime Study Allocation plan updated			
	Section 11331] Solunteer) signed by staff & approved eets to ensure they are signed by the			

ADMINISTRATIVE REVIEW	YES	NO	<u>N/A</u>
Comments: The agency currently uses time sheets that record time worked bas	-		
fund source. These time sheets do not justify why the time is being allocated to	to the source, as they do		
track the function or activity of the staff.			
9. <u>DUTIES OF FINANCIAL OFFICER AND BOOKKEEPER</u>			
• Are the duties of the financial officer and the bookkeeper separate to ensure no one person has complete authority over a financial transaction?			
 Name of individual who approves purchases. Lisa or Michelle, but Michelle will eventually assume the responsibility 			
 Name of individual who writes checks. 			
Candy Stone O Name of individual(s) who signs checks.			
Lisa Reel and Lourdes Gonzales (Clinical Director)			
Comments: All checks require two signatures.			
10. SOURCE DOCUMENTATION-Fiscal [R. H. Section 11000]			
• Does the project maintain a record-keeping system which will accurately support costs claimed on Report of Expenditure and Request for Funds (Cal EMA Form 2-201)?			
 Does the project maintain an accurate inventory log of equipment purchased with grant funds? 	\boxtimes		
Comments:			
11. PROJECT EXPENDITURES			
	\boxtimes		
• Is the project's expenditure rate commensurate with the elapsed period of the grant?			
	\boxtimes		
period of the grant?Are the project's expenditures being made in accordance with the			

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of a modification.

A.	ADMINISTRATIVE REVIEW	YES NO N/A	
	12. MATCH REQUIREMENTS		
	 Does the project have a match requirement? Is the project meeting the match requirement? Review the supporting documentation to substantiate cash or in-kind match. 		
	Comments:		
	13. EEO POLICY		
	• Go over EEO checklist. (Separate document)		
	Comments:		

B.	PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
GEN	ERAL				
	1. PROGRAM GOALS AND OBJECTIVES				
	• Review the goals and objectives of the program and the programmatic requirements of the Grant Award Agreement. Is the				
	 project meeting the program goals and objectives? Does the project staff need to submit Cal EMA Form 2-223 to modify their grant objectives? 				
	Comments:				
	2. PROGRESS REPORT				
	• Discuss and review the programmatic Progress Report requirements.				
	Comments:				
	3. SOURCE DOCUMENTATION – Programmatic				
	 Is the project maintaining a record keeping and data collection process that will accurately support the project's reported data on the Progress Report form? Review the project's file system and data collection process. 				
	Comments:				
	4. OPERATIONAL AGREEMENTS				
	• Does the project have current Operational Agreements as required by the Grant Award Agreement (three years in length)?				
	Comments:				
	5. PROJECT STAFF DUTIES				
	• Interview project staff and discuss their duties and the relationship to the grant. Are employees performing duties as stated in the Grant Award Agreement?				
	Comments:				

C.	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
DIR	ECT SERVICES				
	 Maintain 24-hour crisis hotline Crisis line staffed 24 hours a day, 7 days a week. Documentation procedures ensure accurate statistical data on progress report (PR). 				
	 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: No written policy exists to ensure the method of data collection and	input.			
	 2. Counseling to adult DV victims Free individual and group counseling provided to adult DV victims. If counseling referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: See notes on data collection policy				
	 3. Business Center Business center open during routine business hours. Staff coverage provided during lunchtime and staff meetings. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: See notes on data collection policy				
	 4. Emergency Shelter Physical shelter exists Emergency shelter provided to DV victims and their children 24 hours 				
	 Victims and children with disabilities accommodated. Children's services provided. Accommodations for schooling made while children are in shelter. Written protocol for reporting suspected child abuse in place. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				

Comments: Physical shelter needs are met through the use of motels/hotels. See notes on data collection policy

C.	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
	5. Emergency food and/or clothing				
	 Emergency food and/or clothing provided to DV victims and their children. 				
	 If emergency food and/or clothing is referred, OA on file with service providers. 				
	 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: See notes on data collection policy				
	 6. 24 hour emergency response to Law Enforcement (LE) Written protocol in place to address LE referrals. Current OA on file with local LE. 	\boxtimes			
	 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: See notes on data collection policy				
	 7. 24 hour response to hospital emergency rooms • Written protocol in place to address emergency room referrals. • Current OA on file with local emergency rooms. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: See notes on data collection policy				
	8. 24 hour transportation to shelter or other safe locationEmergency transportation provided 24/1 to shelter to other safe location.				
	 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: See notes on data collection policy				
	 9. Counseling to children of DV victims Free, age-appropriate counseling provided to children of DV victims. If counseling is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101 				

Comments: See notes on data collection policy

C.	SUBLEMENTAL PROGRAMMATIC REVIEW	YES	NO	N/A	
	 10. Court and Social Service Advocacy for DV victims Victim advocacy to social services agencies provided. Court accompaniment provided. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: See notes on data collection policy				
	 11. Legal Assistance Legal assistance with TRO's and other protective and/or custody orders. If legal assistance is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: See notes on data collection policy				
	 12. Local community services Involvement in local DV Council or other collaborative partnerships. Referrals made to other agencies in the DV services network. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: See notes on data collection policy				
	 13. Household establishment DV victims receive assistance establishing a new residence. If household establishment assistance is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: See notes on data collection policy				
40-Н(DUR TRAINING				
	1. Can the project ensure advocates working with victims meet the requirements of a "domestic violence counselor" pursuant to Evidence Code §1037.1(a)(1)?				

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Comments:

C.	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	NO	<u>N/A</u>	
	2. Does the project have a current Training Summary/Training Syllabus which meets the requirements of Training Curriculum	\boxtimes			
	Resource and Development Guide?				
	Comments:				
ADD:	ITIONAL REQUIREMENTS				
	1. Do the written policies pertaining to the provision of all services are inclusive of all domestic violence victims and their children per the RFA.				
	Comments:				
	2. Does the project provide alternative shelter and other services through motel vouchers and referrals, to the best of their abilities, to all victims of domestic violence served through this program per the RFA?				
	Comments:				
	3. Does the project have a children's program in their shelter facility per the RFA?				
	Comments: Due to the fact that shelter exists only in hotels or motels, counseling in the hotel/motel room used by the client or at the business office, whichever is client.				d
	4. Does the project make arrangements for school aged children to continue their education during their stay at the shelter per the RFA?	\boxtimes			
	Comments:				
	5. Does the project have a documented for the handling and storage of confidential client information per the RFA?				
	Comments: Policy exists for the handling of confidential client information up Following the seven year period, no policy exists for the eventual destruction of should be clarified to fully encompass the lifespan of confidential files.				

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C.	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
	6. Does the project have adequate policy and procedures, approved by the Board of Directors, to protect the agency from legal liability, including:				
	 Up to date bylaws which specify minimum/maximum number of, and formal process for selecting, members of the Board of 	\boxtimes			
	 Directors; Up to date personnel policies which include grievance procedures, leave policies, work hour and benefit policies, regular staff evaluations, and policies for setting salaries and increases 				

C.	SUBLEMEN	TAI.	PROGR	$\Delta MM\Delta$	TIC RE	VIEW
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YES NO N/A

NOTES:

California Emergency Management Agency EEO CHECKLIST - B

For Federally Funded CBOs and All State Funded Recipients (Monitoring/Site Visits)

RECIPIENT(s): Wild Iris Women's Services of Bishop, Inc.

IMPLEMENTING AGENCY: Wild Iris Women's Services of Bishop, Inc.

GRANT AWARD #(s): DV09231057 and DR09011057

FEDERAL \$: \$164,151

STATE \$: \$184,968

CONTACT PERSON AT SITE: Lisa Reel

TELEPHONE #: 760-873-6601

E-MAIL ADDRESS: lreel@wild-iris.org

State funded recipients, Community Based Organizations (CBOs), Indian Tribes and Educational/Medical Institutions are exempt from the U.S. Department of Justice requirement of developing an EEOP. CBOs however are monitored by the U.S. Department of Health and Human Services in EEO compliance matters.

All California Emergency Management Agency (CalEMA) recipients, regardless of the type of entity or the amount awarded, are subject to the prohibitions against discrimination in any program or activity and may be required by CalEMA or the U.S. Department of Justice, through selected compliance reviews, to submit data to ensure their services are delivered in an equitable manner to all segments of the service population and their employment practices comply with civil rights requirements.

The following is to assure that CalEMA recipients receiving State and Federal financial assistance are in compliance with civil rights requirements. Please verify that the following EEO documents are available at the site/monitoring visit. If they are not available, please note on this checklist and forward to the EEO Office.

California Emergency Management Agency

EEO CHECKLIST - B

	1.	EEO POLICY - A current Equal Employment Opportunity Policy Statement. The statement should specifically state that the agency is an equal opportunity employer and does not discriminate on the basis of race, color, religious creed, ancestry, national origin, age, sex (including pregnancy, childbirth or related medical conditions), marital status, sexual orientation (heterosexuality, homosexuality and bisexuality), medical condition (cancer and genetic characteristics), or disability (medical and physical, including HIV and AIDS), and denial of family medical care leave and pregnancy leave. Additionally, this policy must also apply to deliveries of services to clients and volunteers. This policy must be posted in a prominent place accessible to employees, applicants and clients. YES (Request a copy of the policy and indicate if has been issued to staff.) NO (Provide attachment 1B)
	2.	SEXUAL HARASSMENT POLICY - A current policy specifically stating all employees have a right to work in an environment free from all forms of
		discrimination, including sexual harassment, retaliation and hostile work
		environment. YES (Request a copy of the policy.)
		NO (Provide attachment 2B)
	3.	DISCRIMINATION COMPLAINT PROCEDURE - Has the recipient adopted a
	Э.	discrimination complaint procedure for filing complaints, both for their employees,
		volunteers and clients? YES (Request a copy of the procedure.)
		NO Provide attachment 3B)
		4. NONDISCRIMINATION POSTER - The CA Department of Fair Employment and
		Housing (DFEH) poster entitled "Harassment or Discrimination in Employment is
		Prohibited by Law" must be posted in a conspicuous location accessible to employees and applicants for employment.
		YES \(\sum \)
		NO Provide attachment 4A)
		5. PUBLICATIONS – Does the recruitment materials or publications include a policy statement of nondiscrimination for participants, beneficiaries, applicants, or
		employees?
		YES (Request copy of document)
		NO
\boxtimes		6. COORDINATOR - Has the recipient identified a person responsible for coordinating complaints?
	N	AME: Lisa Reel
		ITLE: Executive Director
	Р	HONE: 760-873-6601

California Emergency Management Agency EEO CHECKLIST - B

7. FINDINGS OF DISCRIMINATION – Has the agency had any findings of discrimination issued in the last five years by the Agency, Federal/State Court, or Federal/State administrative agency (i.e. Equal Employment Opportunity Commission (EEOC), California Department of Fair Employment and Housing (DFEH), etc.). YES □ NO □
8. ALLEGATIONS OF DISCRIMINATION – Has the agency been made aware of any current allegations of discrimination within the (last 2 years) originating from an employee, volunteer or client? YES NO
9. DISSEMINATION of the Equal Employee Opportunity Plan and the Equal Employment Opportunity Policy - A plan to disseminate the EEO Plan and the EEO Policy to all employees, volunteers, clients and to the general public. YES ☐ (Request a copy) NO ☒ (provide attachment 10A)
To. LIMITED ENGLISH PROFICIENCY (LEP)* – Has the recipient taken reasonable steps to ensure meaningful access to their programs, services, and information on the services the recipient provides, free of charge? Additionally, has the recipient established and implemented policies and procedures for language assistance services that provide LEP persons with meaningful access, i.e. oral interpretation services, bilingual staff, telephone interpreter lines, written language services, community volunteers, etc. YES ☐ (Request a copy) NO ☒ (provide attachment 11A)
*Persons who do not speak English as their primary language and who have limited ability to read, speak, write, or understand English can be limited English proficient (LEP).
hereby certify this EEOP Checklist is accurate and complete to the best of my knowledge.
PROGRAM SPECIALIST NAME: Jason Stalder
PROGRAM SPECIALIST TELEPHONE: 916-324-9104
DATE: 5/4/10

COMMENTS:

Wild Iris currently lacks a statement identifying its EEO policy for clients receiving services and/or the general public. Although, a statement of non-discrimination is included in the agency's mission statement. The project also lacks a written policy addressing the needs of those employees seeking reasonable accommodation as well as those with a limited English proficiency.

Upon completion, please send a copy of this checklist to Lisa Abila, EEO Compliance Officer, CalEMA Headquarters.